



CCBRT ANNUAL REPORT 2021





CCBRT's mission is to become a healthcare social enterprise serving the community and the most vulnerable with accessible, specialized services and development programmes.



2021 marked CCBRT's completion of the construction of maternal and newborn wing, the facility is aimed to serve up to 12,000 women annually as a contribution to reducing maternal and neonatal mortality and morbidity in Tanzania.



MESSAGE FROM THE CEO

The fourth year of CCBRT's five year strategy (2018-2022) was characterized by resilience and striving for excellence in ensuring we uphold the vision of accessible rehabilitative healthcare services to the most vulnerable in Tanzania's communities. Unwavering support from our partners, government of Tanzania, and dedicated team of staff made 2021 fruitful. Together we continue to strongly pursue our vision and mission driving thought leadership in offering rehabilitative healthcare services to the most vulnerable persons in Tanzania. Our priority remains to prevent avoidable disability and increase disability life years through early identification and referral.

2021 was a year of significance in which we received permits to offer Maternal and Newborn services at the Maternal Wing. It was in 2021 that we managed to complete the construction and begin the soft launching of the building. The Maternal Wing is purpose built to support pregnant women with disabilities, adolescent pregnant girls and expectant mothers who had obstetric fistula before. Its contribution to the maternal and newborn landscape in Dar es Salaam region and by extension in Tanzania is in line with the Government of Tanzania's plans and strategy for maternal health including One Plan III.

CCBRT Academy continued to grow in continuous development courses for health professionals in Tanzania. A significant milestone this year is in receiving Medical Council of Tanzania approval to offer continuous professional development to health human resources in Tanzania. The CCBRT Academy plays a role in system strengthening especially among health professionals as well as offering practical learning on matters around disability inclusion.

Brenda Msangi
Chief Executive Officer



113,159
PATIENTS SEEN



374
DEDICATED
TEAM MEMBERS



8,141
SURGERIES

2021 AT A GLANCE

SERVICES ACCESSED BY PATIENTS

ORTHOPEDICS
AND PHYSICAL
REHABILITATION
CONSULTATIONS:
20,988

FISTULA SURGERIES:
462

EYE CONSULTATIONS:
68,655

MOSHI REHABILITATION CENTRE

6,286 patients seen

682 wheelchairs & assistive devices distributed

102 trained on disability inclusion

Partnerships with public health facilities
under the Maternal & Newborn Healthcare
Capacity Building Programme: 24

Deliveries supported by MHC
Programme: 75,422

PATIENT DATA

113,159 total patients served

15,620 patients treated for free

81,078 deliveries supported by MHC

EYE DATA

68,655 eye consultations

6,144 eye surgeries

7,359 spectacles distributed

MHC SUPPORTED BIRTHS

NORMAL
DELIVERY:
55,422

CAESAREAN
DELIVERY:
18,020

VACUUM
DELIVERY:
1,980

DEVELOPMENT AND GROWTH

THE ACADEMY

2021 was a significant year at the CCBRT Academy received approval from the Medical Council of Tanzania as a continuous professional development courses provider in healthcare. This has contributed to the credibility of the courses offered at the CCBRT Academy among healthcare facilities. The Academy trained 3,026 beneficiaries in Tanzania benefiting from various training offered at a reasonable rate with state of the art facilities. Attendees not only receive upskilling in healthcare but will leverage CCBRT's wealth of knowledge and experience in disability rehabilitative healthcare. Courses offered to externally paying participants include;

**Disability inclusion ● Customer care ● Infection and prevention
LEAN Management for health workers ● Sign language**

The CCBRT Academy continues to be part of the social enterprise model whose proceeds will be reinvested back to the subsidized services. Rental facilities of fully equipped training rooms are a key source of revenue for the Academy as a core revenue generating service. Diverse continuous professional development courses continue to attract community health workers to improve and build capacity. Overall, 3,026 participants were trained in 54 different continuous professional development courses offered at the CCBRT Academy in 2021.



PRIVATE CLINIC

The Private Clinic ran into their second year since its official opening in 2019 registering 27,215 patient consultations and first time patients registered at 6,877 new consultations. The private clinic evolved from being just a building to a distinction between private services and subsidized services.

MATERNAL AND NEWBORN WING

The construction of CCBRT'S 6-block Maternal and Newborn Wing was completed and fully handed over to CCBRT in 2021. This was a significant milestone in CCBRT's new dawn in offering maternal and newborn services to women with disabilities, adolescent girls and women who have had fistula before as well as other high risk referrals. It was in this year, that the Maternal Wing received a license to practice deliveries in Tanzania, a green light to begin rolling out the services in the new year. Soft opening of the maternal and newborn wing happened in 2021 a journey to operationalization of the unit to be officially opened in the new year.

MABINTI CENTRE

The CCBRT Mabinti Center experienced significant growth in 2021, exactly a year after relocating the workshop back to CCBRT campus. As one of the social enterprise initiatives aimed at empowering economically former fistula patients, there were two cohorts of training at the Mabinti Center with a total of 24 beneficiaries. 24 girls acquired tailoring skills whereas 275 former fistula patients acquired crocheting skills. There was an increase in clients placing orders and purchasing products both from Mabinti's Slipway shop as well as on CCBRT campus. Compared to the previous year, there was an increase in sales revenue by 37% due to an increase in client pool. With an increase in servicing new clients came an increase in Mabinti Center staff all of whom were former fistula patients at CCBRT.

MOSHI

House of Hope in Moshi Kilimanjaro continued to offer community based rehabilitation services to clients in the Kilimanjaro area. House of Hope's strength is in community rehabilitation through home visits, wheelchairs distribution and repair, community health worker training as well as Weeks of Intensive treatment to clients in Kilimanjaro. A quick glance at the numbers;

2229 clients served in Moshi ● **430** clients received weeks of intensive treatment
467 wheelchairs were distributed ● **115** government healthcare workers trained on rehabilitation

VALUED AND ENGAGED STAFF

SUPPORTING HIGHLY ENGAGED AND PERFORMING STAFF



656:1
RATIO OF OUTPUT TO STAFF
(OPD VISITS/STAFF, SURGERIES/
STAFF, BED-DAYS/STAFF)

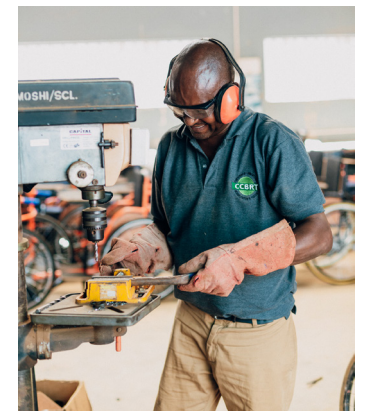
INCLUSION: CREATING MORE DIVERSE AND INCLUSIVE STAFF AT CCBRT AND BEYOND

In 2021, CCBRT's Advocacy & Disability Inclusion (ADI) unit promoted human rights and particularly the rights for People with Disabilities (PwD). Active work was done in various parts of Tanzania mainland and Zanzibar on scaling up family planning with CCBRT contributing to the disability inclusive component in the program. Part of the key component was preparing materials on family planning awareness that are disability inclusive.

In summary, 329 health care workers were trained on disability inclusion in healthcare in Tanzania. Of significance in 2021, the Parliamentary Ambassadors network of Persons with Disabilities was established to support the implementation of disability inclusive matters.

STAFF TRAINING

In 2021 CCBRT staff participated in various trainings at the Academy which included Basic Life Support, Sign Language, Lean management training for managers as well as obstetric emergencies.



EXCELLENT CLIENT OUTCOME

OPERATING A SAFE HOSPITAL PROVIDING APPROPRIATE AND SUCCESSFUL TREATMENT ALIGNED WITH INTERNATIONAL STANDARDS

39,953 DALYs averted for clients treated at CCBRT

SafeCare Level 4
and benchmark with international hospital



OPHTHALMOLOGY

- **90% CATARACT CLIENTS** with post-operative visual acuity of 6/6-6/18 four to eleven weeks after surgery (for adult patients only)

ORTHO (INCLUDING MOSHI)

- **74% CLUBFOOT CLIENTS** who maintain zero Pirani score after one year of using a foot abduction brace
- **100% CLIENTS** using lower limb prosthetic device a year after fitting

VVF (INCLUDING MABINTI)

- **88% FISTULA CLIENTS** are dry six months after surgery
- **97% PATIENTS** correctly referred by ambassadors
- **87% FISTULA PATIENTS** remember two discharge instructions after 6 months



EXCELLENT CLIENT EXPERIENCE

ENSURING ALL PATIENTS ARE TREATED WITH PRIVACY, DIGNITY AND RESPECT, AND RECEIVE THE RIGHT SERVICES AT THE RIGHT PLACE

FISTULA

In 2021 the Obstetric Fistula programme successfully conducted 462 surgeries. The beneficiaries were referred to CCBRT through an network of fistula ambassadors across the country who refer the women to CCBRT for holistic treatment and rehabilitation. Among the patients were some adolescent girls who were beneficiaries in the fistula programme. In addition to their surgeries, 274 received crotchet skills and psychosocial support during their hospital stay.

OUTREACH

Community based rehabilitation is often conducted through outreach visits that includes home visits, as well as visits to rehabilitative support units. A total of 9.860 patients were visited through an outreach programme that supports community based rehabilitation. Outreach visits are a key component in community education on rehabilitative healthcare, patient recruitment as well as healthcare promotion.



LEARNING AND INNOVATION

PROMOTING A CULTURE OF CONTINUOUS IMPROVEMENT WITH A FOCUS ON LEARNING AND INNOVATION

HMIS

CCBRT uses a data-driven approach to develop solutions around rehabilitative healthcare in Tanzania. In this year, a key improvement was daily statistics automatically shared to relevant teams in order to inform prompt decision making to better our services.

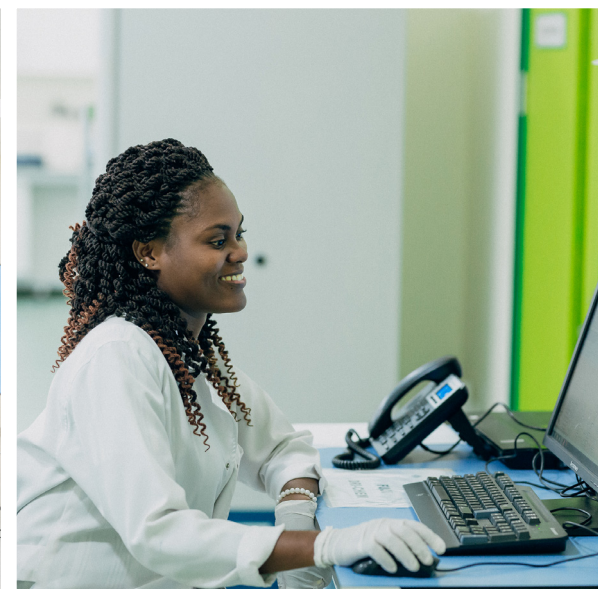
3D PRINTING

In 2021, 66 below knee amputees benefited from the first ever innovative idea of providing assistive devices to persons in a different physical location in Tanzania. CCBRTs Prosthetics and Orthotics (P&O) team through the “Mobility for All” project using 3D printing technology developed P&O devices for refugees in the Kigoma refugee camps as well as host communities in Kigoma. Beneficiaries were refugees from neighboring countries Burundi, Congo as well as host communities living in the border Kigoma region. CCBRT remains committed to ensure that more persons are reached across Tanzania through 3D Printing technology of prosthetic and orthotics devices.

81% users entering data into HMIS (user density)

2,948 people trained through the CCBRT Academy

47 Continuous Professional Development (CPD) courses offered at CCBRT Academy



FINANCIAL SUSTAINABILITY

BECOMING A FINANCIALLY SUSTAINABLE SOCIAL ENTERPRISE

Financial sustainability of the organization is a leading priority. With the Private services and CCBRT Academy increasing its operations, 2021 saw great progress in additional services to meet the growing demand in training as well as private services. The goal is to build sustainable impact in comprehensive rehabilitative healthcare. With accreditation of the Medical Council of Tanzania on selected courses, this has been a boost in offering the courses to health professionals from other facilities across the country.

There was 53% growth in the Mabinti Center in 2021, an initiative that provides long-term rehabilitation and entrepreneurial skills training to women recovering from obstetric fistula. Handmade products are retailed at CCBRT as well as at a showroom in Slipway Shopping Center in Dar es salaam.

Notable changes driving financial sustainability include implementation of branch accounting that will support the social enterprise model. Review of comprehensive costing of all CCBRT's clinical services was done to ensure that resource mobilization has updated information while engaging with existing and new partners.



FINANCIALS

Statement of Profit and Loss and Other Comprehensive Income (for the year ended 31 Dec 2021)

Revenue	2021 TZS'000	Restated* 2020 TZS'000
Revenue from exchange	12,054,834	10,185,275
Revenue from non exchange	27,185,954	32,790,873
Other revenue	400,887	665,000
Transfer from other Gvt Entities	63,904	88,488
Operating Costs	(31,640,472)	(24,407,403)
Operating Loss	8,065,107	19,322,233
Profit/Loss before income tax expense	8,065,107	19,322,233
Tax expense	-	-
Surplus/Deficit for the Period	8,065,106	19,322,233

Statement of Financial Position (as at 31 Dec 2021)

	31 Dec 21 TZS'000	Restated* 31 Dec 20 TZS'000	Restated* 1 Jan 20 TZS'000
Assets			
Non current assets			
Property and equipment	88,385,255	81,570,634	63,996,775
Intangible assets	-	-	52,337
	88,385,255	81,570,634	64,049,112
Current assets			
Inventories	2,071,809	1,895,335	2,261,283
Trade and other receivables	2,874,451	2,725,911	3,680,223
Grant receivables	112,761	1,949,906	22,000
Cash and cash equivalents	10,668,504	15,909,146	12,558,835
	15,727,525	22,480,298	18,522,341
Total Assets	104,112,780	104,050,933	82,571,453
Reserves & Liabilities	31 Dec 21 TZS'000	31 Dec 20 TZS'000	1 Jan 20 TZS'000
Reserves			
Accumulated surplus	78,785,049	70,590,060	51,137,945
Revaluation reserve	3,516,134	3,646,017	3,775,900
	82,301,183	74,236,077	54,913,845
Non current liabilities			
Borrowings	6,043,859	-	6,274,399
Deferred Grant Income	-	1,326,869	2,389,577
	6,043,859	1,326,869	8,663,976
Current liabilities			
Bank Overdraft	192,542	-	757,563
Borrowings	875,279	6,303,878	588,174
Deferred Grant Income	7,458,564	16,500,932	12,359,570
Trade and Other Payable	7,241,353	5,683,177	5,288,325
	15,767,738	28,487,987	18,993,632
Total Liabilities	21,811,597	29,814,856	27,657,608
Total Reserve & Liabilities	104,112,780	104,050,933	82,571,453

PARTNERSHIPS

CCBRT is grateful to partners who support and elevate its efforts. The following supporters each contributed \$100,000 or more towards CCBRT's programming and mission in 2021:

AMREF Health Africa

Danish International Development Agency

Einherz für Kinder (Ehfk)

Fistula Foundation

FCDO through EngenderHealth

Global Affairs Canada

GiZ

Hope and Healing Canada

Humanitarian Grand Challenges

Irish Aid

Johnson & Johnson

KfW

Light for the World

Smile Train

CCBRT's US-based sister organization, Kupona Foundation, continued to support CCBRT's fundraising efforts in support of our programmes. We are thankful for their support and look forward to synergising resource mobilization efforts for the benefit of vulnerable Tanzanians living with disabilities.



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KuponaFoundation

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